Terms & Conditions

• Marketing Messaging

- 1. Defyne MD will send SMS messages to patients who have opted in regarding appointment reminders, occasional promotional offers, and event invitations. By providing your consent, you agree to receive these communications, which aim to enhance your experience and keep you informed about important updates and opportunities.
- 2. You can cancel the SMS service at any time. Simply text "STOP" to the shortcode. Upon sending "STOP," we will confirm your unsubscribe status via SMS. Following this confirmation, you will no longer receive SMS messages from us. To rejoin, sign up as you did initially, and we will resume sending SMS messages to you.
- 3. If you experience issues with the messaging program, reply with the keyword HELP for more assistance, or reach out directly to our team at (480) 561–6185.
- 4. Carriers are not liable for delayed or undelivered messages.
- 5. As always, message and data rates may apply for messages sent to you from us and to us from you. Message frequency varies. For questions about your text plan or data plan, contact your wireless provider.
- 6. For privacy-related inquiries, please refer to our privacy policy.